

GENERAL TERMS AND CONDITIONS

for the virtual registered office service (Pytloun Hub)

1. Introductory Provisions

1. These Terms and Conditions govern the provision of the virtual registered office service via the website.

2. Operator:

Aredo Travel s.r.o., Jana Marka 1122/2, 184 00 Prague 8

ID No.: 19394934 / VAT No.: CZ19394934

The company is registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, Entry No. 385938.

3. Contact Information:

Email: virtualoffice@pytlouhub.com, Tel.: +420 608 223 520

2. Definition of the Service

1. The “virtual registered office” service includes, in particular:

- provision of an address for the registration of the entrepreneur’s registered office
- placement of the company sign (in accordance with legal requirements)
- receipt of mail
- notification of received mail
- any additional services (scanning, forwarding)

2. Service address:

Václavské náměstí 33, Prague, Czech Republic

3. The service does not include the physical use of an office (unless otherwise agreed).

3. Conclusion of the Contract

1. The contract is formed:
 - by placing an order via the website
 - and its confirmation by the operator
2. The operator is entitled to request:
 - customer identification
 - proof of business authorization

4. Price and payment terms

1. The price of the service is listed on the website.
2. Payment is made:
 - online (card / bank transfer)
3. The service is provided:
 - for a fixed term (e.g., 12 months), unless otherwise stated
4. Failure to pay may result in suspension of the service.

5. Customer Obligations

The customer agrees to:

- use the address only for legal purposes
- not damage the provider's reputation
- register the registered office in accordance with legal regulations (if required)
- notify the provider of any changes to their information

The customer must not:

- use the registered office for fraudulent or illegal activities
- provide misleading information

6. Operator's Obligations

The operator agrees to:

- ensure the possibility of registering a business address
- accept mail
- notify the customer of received mail
- protect the confidentiality of information

7. Mail and Packages

1. Mail is accepted on behalf of the customer.
2. The customer is notified of delivery (e.g., via email).
3. Additional services:
 - scanning
 - forwarding (for a fee)
4. The operator is not liable for:
 - the contents of parcels
 - delays caused by third parties (e.g., Czech Post)

8. Term and Termination

1. The contract is concluded for a fixed term.
2. It may be terminated:
 - by mutual agreement
 - by notice
 - by withdrawal in the event of a breach of terms
3. Upon termination:
 - the customer may no longer use the address
 - must change their registered address

9. Withdrawal from the contract (consumer)

1. The consumer has the right to withdraw within 14 days if the service has not yet begun.
2. If performance has begun, a pro-rata portion may be charged.

10. Liability

1. The Operator is not liable for:
 - the customer's business activities
 - damages resulting from improper use of the service
2. Liability is limited to the amount paid for the service.

11. AML / Customer Verification

1. The Operator reserves the right to perform customer verification (KYC/AML).
2. It may refuse or terminate the service in the event of suspected illegal activity.

12. Alternative Dispute Resolution

The consumer may resolve a dispute with: Czech Trade Inspection Authority
(www.coi.cz)

13. Final Provisions

1. Governed by the laws of the Czech Republic.
2. The Operator may amend these terms and conditions.

In Prague, on March 23, 2026